



THE RESTORATION GROUP

DISASTERS ARE TEMPORARY, RELATIONSHIPS ARE LASTING

CAPABILITY STATEMENT

WWW.TRG247.COM

BUSINESS OVERVIEW

THE RESTORATION GROUP

14490 B Deer Forest Rd 41 Germary Dr. #D
Bridgeville, DE 19933 Wilmington, DE 19804

EIN: 82-1984501 ESTABLISHED: 2017

STRUCTURE: Limited Liability Company (LLC)

NAICS CODES:

236118 Residential Remodelers
236220 Commercial & Institutional
Building Construction

GSA STATE OF DE CONTRACT:

GSS2275-DSTR_RCVRY,
Fire & Water Damage Remediation Services

CONTACT INFORMATION

(833) 633-3874, GENERAL & EMERGENCY

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CORE COMPETENCIES

WATER DAMAGE RESTORATION:

Rapid response to water-related disasters, including extraction, drying, and repair services.

FIRE AND SMOKE DAMAGE RESTORATION:

Comprehensive fire damage cleanup, structural repair, and smoke odor mitigation.

MOLD REMEDIATION:

Thorough mold inspection, containment, removal, and prevention services.

STORM DAMAGE RESTORATION:

Expert repair services for damages caused by hurricanes, tornados, wind events, hail, and lightning strikes.

TRAUMA AND BIOHAZARD CLEANUP:

Professional and compassionate cleanup services for biohazardous situations, including crime scenes and accidents.

MEDIA BLASTING/ GRAFFITI REMOVAL:

Versatile, clean, and precise- media blasting can remove graffiti, soot damage, mold or grime.

IICRC CERTIFICATIONS

WATER DAMAGE RESTORATION

ODOR CONTROL

APPLIED STRUCTURAL DRYING

CONTENTS PROCESSING

APPLIED MICROBIAL REMEDIATION

TRAUMA & CRIME SCENE

FIRE & SMOKE DAMAGE RESTORATION

COMMERCIAL DRYING SPECIALIST

DIFFERENTIATORS

24/7 EMERGENCY RESPONSE:

Immediate assistance with a live team member available around the clock

IICRC CERTIFIED TECHNICIANS:

All staff hold industry certifications, ensuring high-quality restoration services

LOCAL EXPERTISE:

Deep-rooted presence in Delaware and Maryland, providing swift response times and understanding of local needs

INSURANCE ASSISTANCE:

Extensive experience collaborating with insurance providers to streamline claims processes for clients

COMMUNITY COMMITMENT:

Active involvement in supporting local organizations and events, reflecting our dedication to the communities we serve

PAST PERFORMANCE

The Restoration Group (TRG) has a proven track record of successfully managing complex restoration projects throughout Delaware and Maryland, with a particular focus on commercial and educational facilities. Our team consistently delivers high-quality results with minimal disruption to operations, students, or customers.

DELAWARE EDUCATION FACILITY:

A severe pipe break during winter break led to flooding across all 6 floors and the elevator shaft of a student housing building, displacing **96 students**.

TRG performed drying services in **5 days**, followed by structural repairs completed in **13 working days**. Our prompt response ensured students could return to their housing on schedule.

TRG also successfully completed a large-scale remediation project at the **Natorium**, working **after hours (Friday night through Sunday afternoon)** to avoid disruption to student activities.

MARYLAND EDUCATION UNIVERSITY:

A sprinkler system activation in a four-story dormitory affected **21 units across all levels**.

TRG responded immediately, completing drying services within **6 days** and repairs in **11 working days**, ensuring students experienced little to no disruption.

In a separate incident, another dormitory experienced mold growth caused by exterior water intrusion. TRG identified the source, developed a remediation plan in collaboration with university personnel, and completed **mitigation in 3 days** and **repairs in 3 days**, restoring the facility quickly and effectively.

DELAWARE EDUCATION FACILITY:

During winter break, a major pipe freeze caused significant water damage. TRG promptly mobilized and completed water mitigation within **5 days**, followed by full restoration in **9 working days**.

All work was completed prior to students returning to campus, allowing academic operations to resume without interruption.

COMMERCIAL PROPERTY MANAGEMENT

The brick exterior of a building was tagged with graffiti. Using media blasting, TRG was able to easily remove it and restore the surface, without damage.

TRG takes pride in its ability to respond rapidly to large-scale losses while maintaining the highest standards of quality and professionalism. Our experience in serving educational institutions uniquely positions us to deliver restoration services with efficiency, discretion, and a commitment to continuity.